

California Public Utilities Commission  
Consumer Service and Information Division

**Water Industry**  
**Consumer Contacts - Total Presented by Company and Category**  
**May 2016**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Water Industry during the month of **May 2016**, broken down by the type of the contact (i.e. Category).

**Table 1 - Water Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
WTA210, SWR210	California American Water Company	2	2	4	-	-	-	1	-	1	-	-	-	-	1	1	2	1	3	-	-	-	9
WTA60	California Water Service Company	14	6	20	-	-	-	-	2	2	-	-	-	3	-	3	8	-	8	-	-	-	33
WBT61	Del Oro Water Co., Inc.	3	-	3	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
WTA133	Golden State Water Company	-	4	4	1	-	1	-	-	-	-	-	-	-	-	-	-	2	2	-	-	-	7
WTD15	Hat Creek Water Company, LLC	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTD390	Live Oak Springs Water & Power Co.	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
WTC142	Lukins Brothers Water Company, The	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
WTA337	San Gabriel Valley Water Company	1	-	1	1	-	1	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	3
WTA168	San Jose Water Company	2	3	5	1	-	1	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	8
WTD440	Sierra Park Water Company	-	-	-	-	-	-	-	-	-	-	-	-	1	1	2	-	-	-	-	-	-	2
WTA339	Suburban Water Systems	-	2	2	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
WTD409	Twin Valley Water Company, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
	<b>Total</b>	23	18	41	4	1	5	1	2	3	-	-	-	4	2	6	12	5	17	-	-	-	72